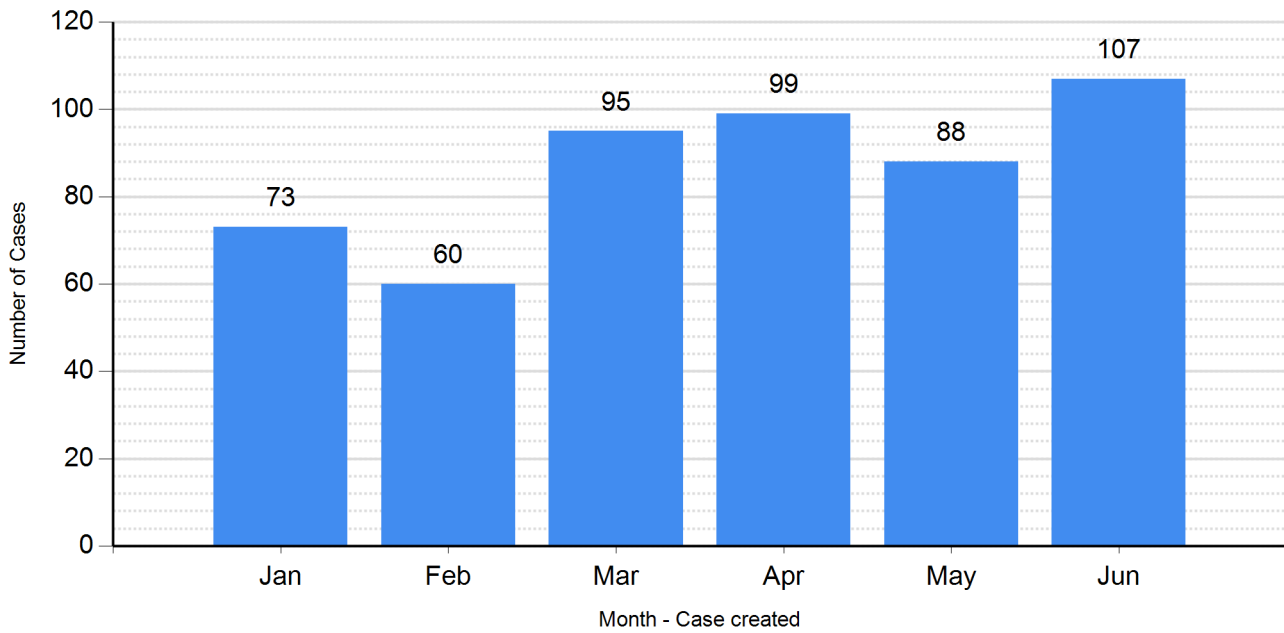
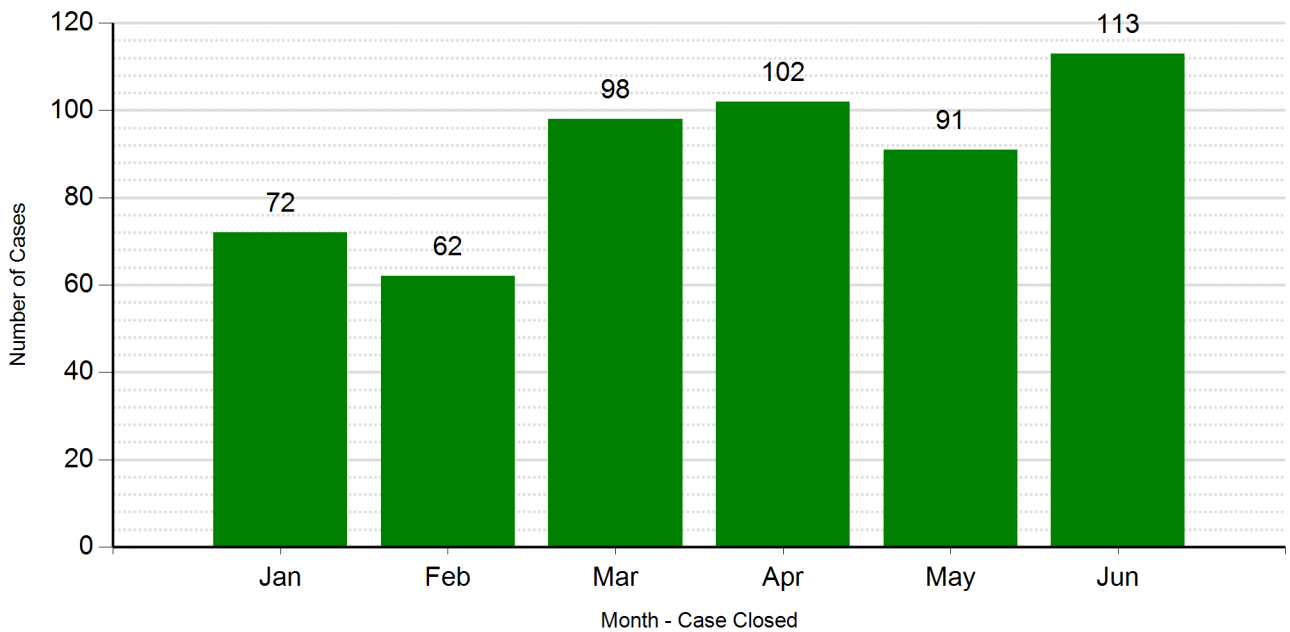
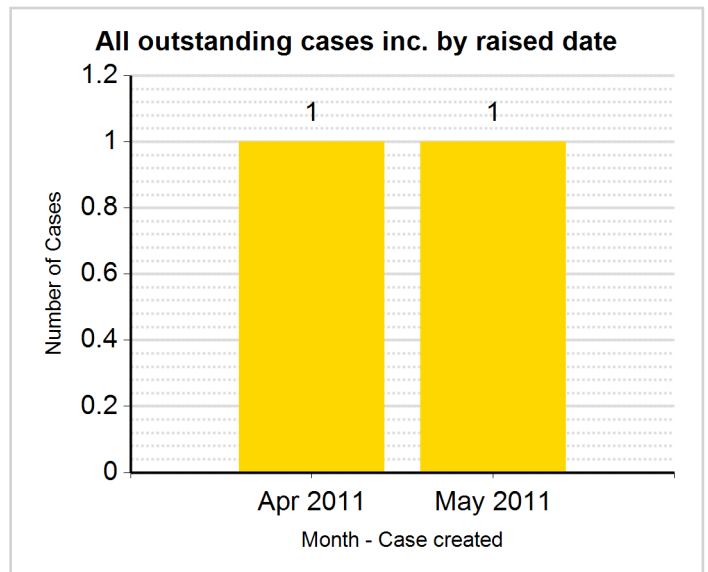
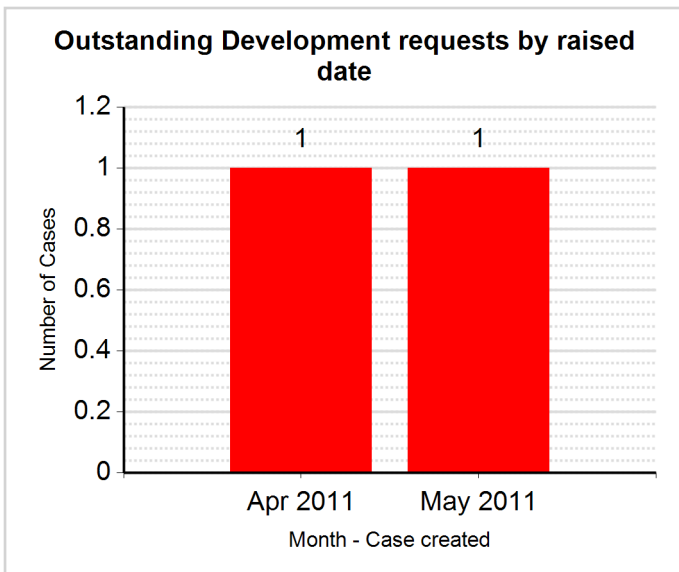
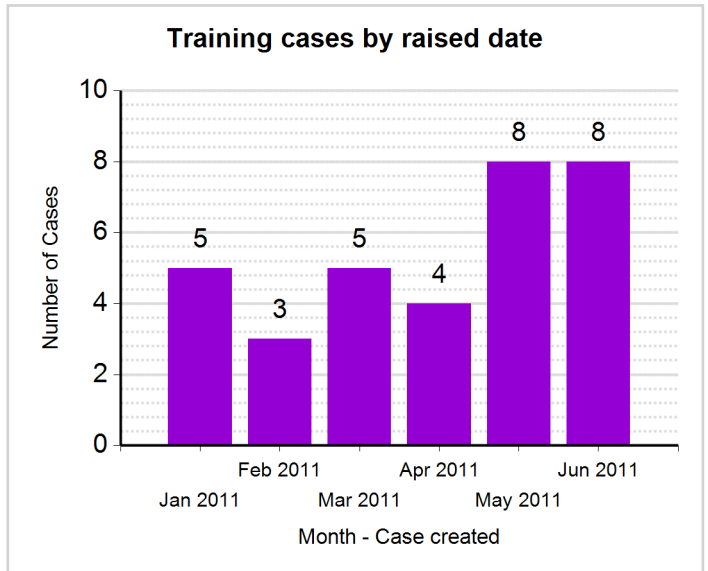
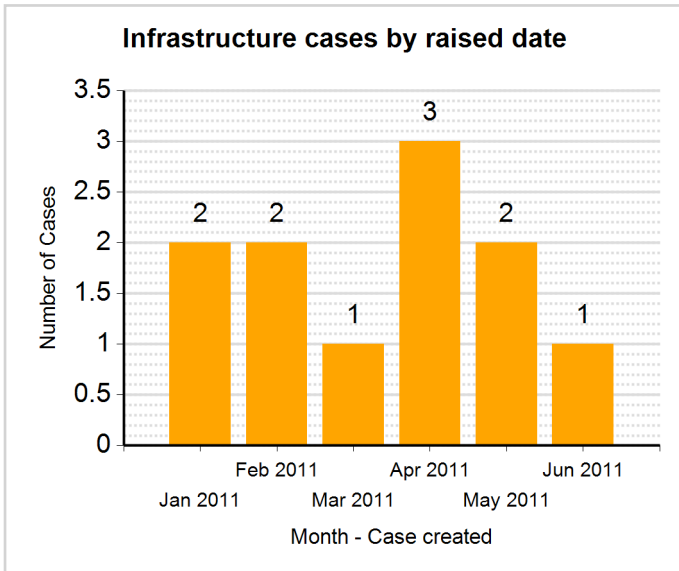
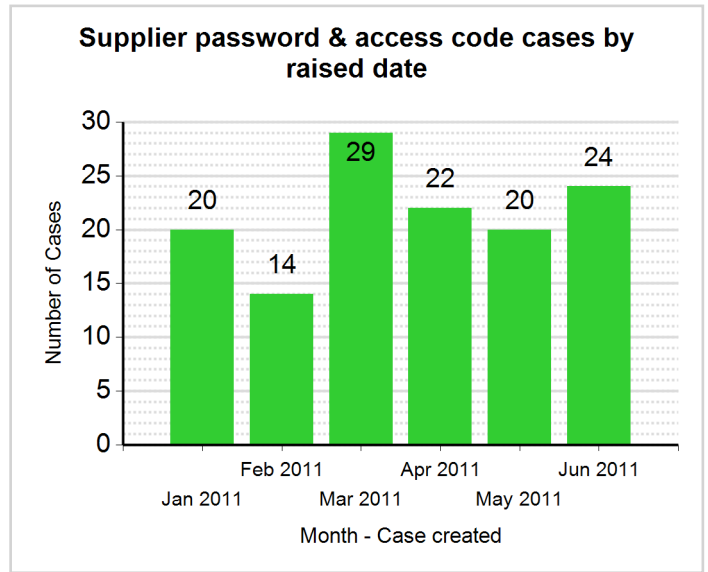
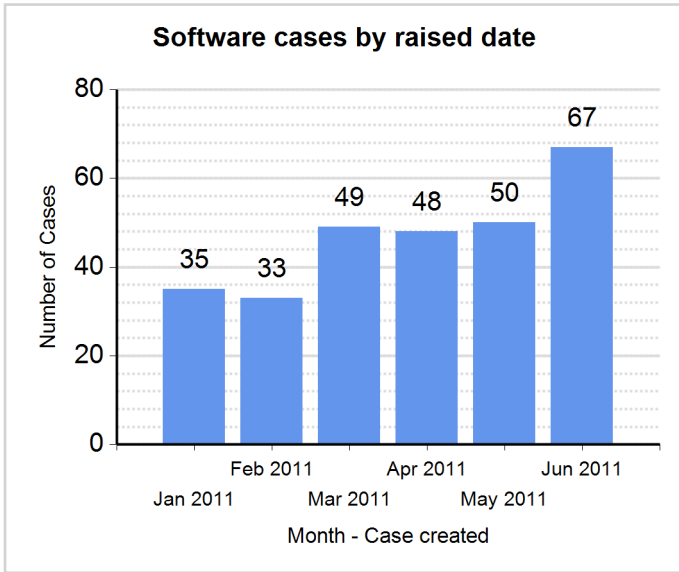


Volume of cases opened by month



Volume of cases closed by month



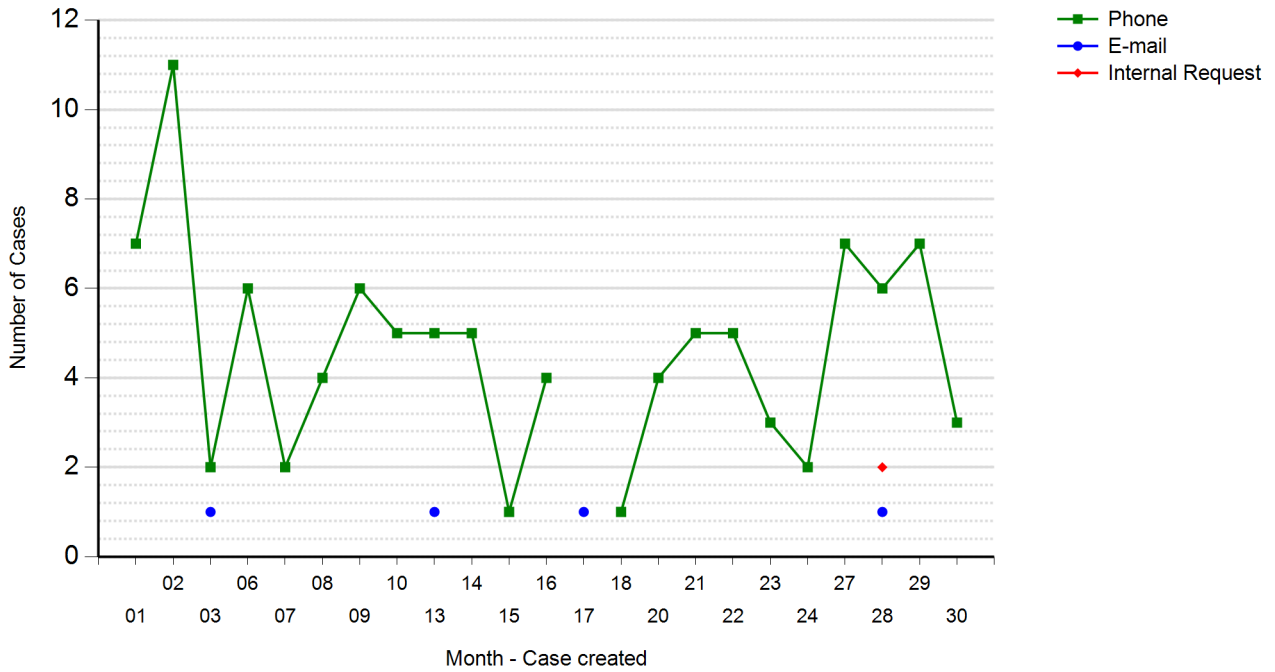


Breakdown of cases logged by site

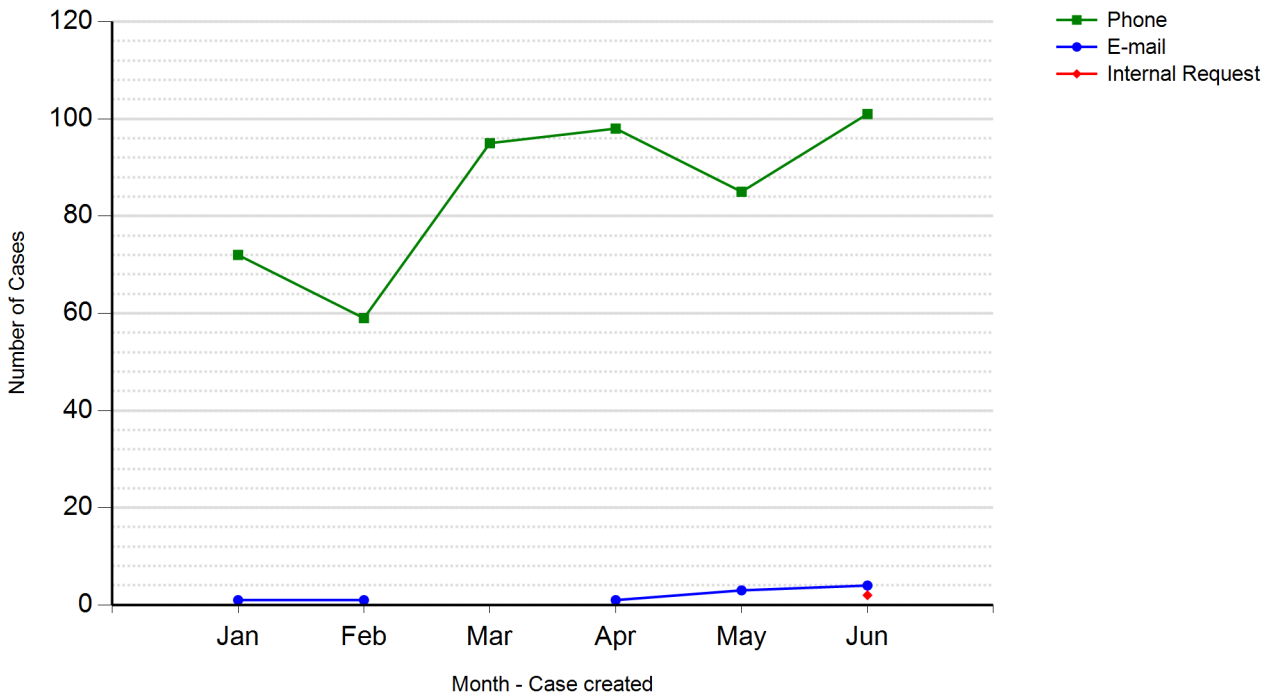
Site	Jan	Feb	Mar	Apr	May	Jun	Total
Example Site 53	6	5	12	9	15	6	53
Example Site 61	2	2	1	2	1		8
Example Site 65	1	1	2				4
Example Site 67		1		1			2
Example Site 68						1	1
Example Site 75	2		2	1	1	1	7
Example Site 77						2	2
Example Site 80	1		1		1		3
Example Site 81				1			1
Example Site 82					1		1
Example Site 86	1	1	2				4
Example Site 89			1			2	3
Example Site 94			2	2		1	5
Example Site 96	2						2
Example Site 100			1	1		2	4
Example Site 111		3	1	2	1	4	11
Example Site 115	1	1			1	1	4
Example Site 118			1		1	1	3
Example Site 124				1	1	4	6
Example Site 132			5	2		1	8
Example Site 158		1	2	16	7		26
Example Site 159						1	1
Example Site 160			1				1
Example Site 163	2	1					3
Example Site 280	18	10	15	22	18	34	117
Example Site 282			1		1		2
Example Site 285				3			3
Example Site 290	1	1		1	1	1	5
Example Site 291			1				1
Example Site 293		1	1				2
Example Site 294						1	1
Example Site 296			1			1	2
Example Site 298			1	1			2
Example Site 299					1		1
Example Site 305	1	1	3	1			6
Example Site 351	8	6	7	3	11	11	46
Example Site 354	1			2			3

Site	Jan	Feb	Mar	Apr	May	Jun	Total
Example Site 357	1					2	3
Example Site 365		3	3	1	1		8
Example Site 367	1			1			2
Example Site 371		2		1		1	4
Example Site 373						2	2
Example Site 374				1			1
Example Site 389	4	3	4	1	1	2	15
Example Site 395	2	2		1	1		6
Example Site 398				1	1	1	3
Example Site 408	1	5		1	3		10
Example Site 420	3	2	1	3	1	2	12
Example Site 449	7	3	2	6	1	10	29
Example Site 458	2		2	3	2		9
Example Site 462	1		2	1			4
Example Site 502	3	3	14	4	10	6	40
Example Site 512	1	2	1		3	3	10
Example Site 513						1	1
Example Site 515					1	1	2
Example Site 519				2	1	1	4
Example Site 522			2	1			3

Volume of cases logged by source by day for June



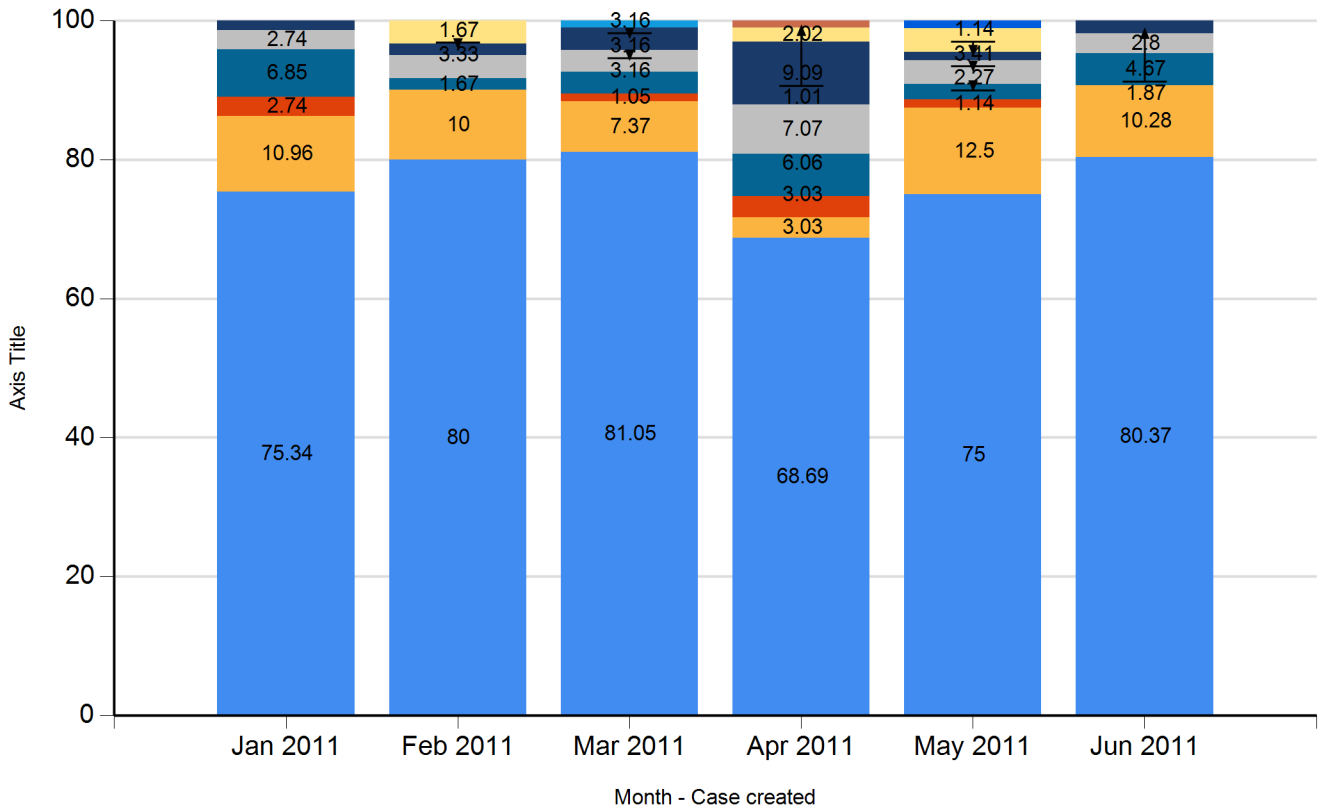
Volume of cases logged by source by month



Breakdown of case by creation date by site and closure category

Site	Jun						
	Access Code	Environment	Hardware	Operational	Software	Start of Day	Training
Example Site 6	3				2		1
Example Site 7	1						
Example Site 8	1						
Example Site 10				2			
Example Site 12					2		
Example Site 13					1		
Example Site 15					2		
Example Site 19					4		
Example Site 20	1						
Example Site 21					1		
Example Site 25	1				2	1	
Example Site 26					1		
Example Site 27			1				
Example Site 61	12			1	16	1	4
Example Site 62							1
Example Site 63	1						
Example Site 64			1				
Example Site 75					10		1
Example Site 77	1				1		
Example Site 78					1		
Example Site 80					2		
Example Site 82	1				1		
Example Site 83	1						
Example Site 85					1	1	
Example Site 95				1	9		
Example Site 101	1			1	3		1
Example Site 104					3		
Example Site 105					1		
Example Site 106					1		
Example Site 107		1					

Case categorised by product expressed as a percentage



- SSRS
- Environment Support
- Kiosk
- Connect
- Hardware Support
- P2E - Plus2 Errors
- Chip & Pin
- P2P - Plus2 Performance
- CentreMaster
- Plus2