

All cases logged for all sites for Health & Fitness G

Customer Ref	Case Ref	Site Name	State	Case Status	Created	Created by	Last Actioned on	Case Owner
	C-44481-ODM0	Muscles Leisure Centre	Resolved	Sw - System	27 Apr 11 08:20 AM	Wasif Sheikh	27/04/2011 08:20:47	Wasif Sheikh
	C-43294-WQ14	Central Perk Leisure Centre	Resolved	Sw - Application	27 Apr 11 12:55 PM	Rob Sanders	03/05/2011 11:48:55	Rob Sanders
	C-46357-6G37	Muscles Leisure Centre	Resolved	Sw - Database: SQL	26 May 11 04:52 PM	Rob Hopes	27/05/2011 08:36:31	Rob Hopes

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yms between 06/06/2011 and 11/06/2011



Status / Closure Category	Case Contact	Title	Resolution Details
Sw - System Configuration &	A Name 02081 2345 6789	Plus2 session is frozen	reset her Terminal Server session and tester by customer - all
Sw - Application Configuration	A Nothername 01491 2345 6790	Unable to put on bookings	User has incorrect access settings. Referred customer to Lead
Sw - Database: SQL / MSDE /	A Name 02081 2345 6791	Overnight backup failed	SQL job to backup and truncate log file failed due to lack of