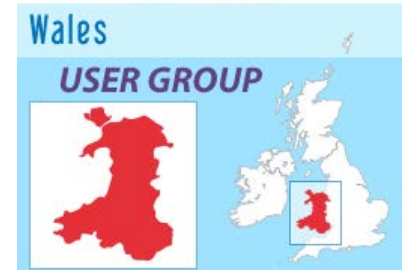


# agenda

**Welsh User Group Meeting**  
**Carmarthen**  
**22/07/2011**  
**Arrival at 10.30am**  
**Meeting 11am-3pm**

**Attendees:**



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10.30am-11am	<b>Tea &amp; Coffee on arrival</b>	
11am-11.10am	<b>Welcome to Carmarthen</b> Around the room introductions by everyone	<b>Lee Jones, Carmarthenshire County Council</b>
11.10am-11.55am	<b>Overview of Plus2 v10.0 product suite features</b>	<b>Tom Vian, Gladstone</b>
11.55am-12.40pm	<b>Making the most of your Member Journey</b>	<b>Mike Hills, The Retention People</b>
12.40pm-1.30pm	<b>Lunch</b>	
1.30pm-2.45pm	<b>Agenda items from the group</b>	
2.45pm-3pm	<b>AOB</b>	