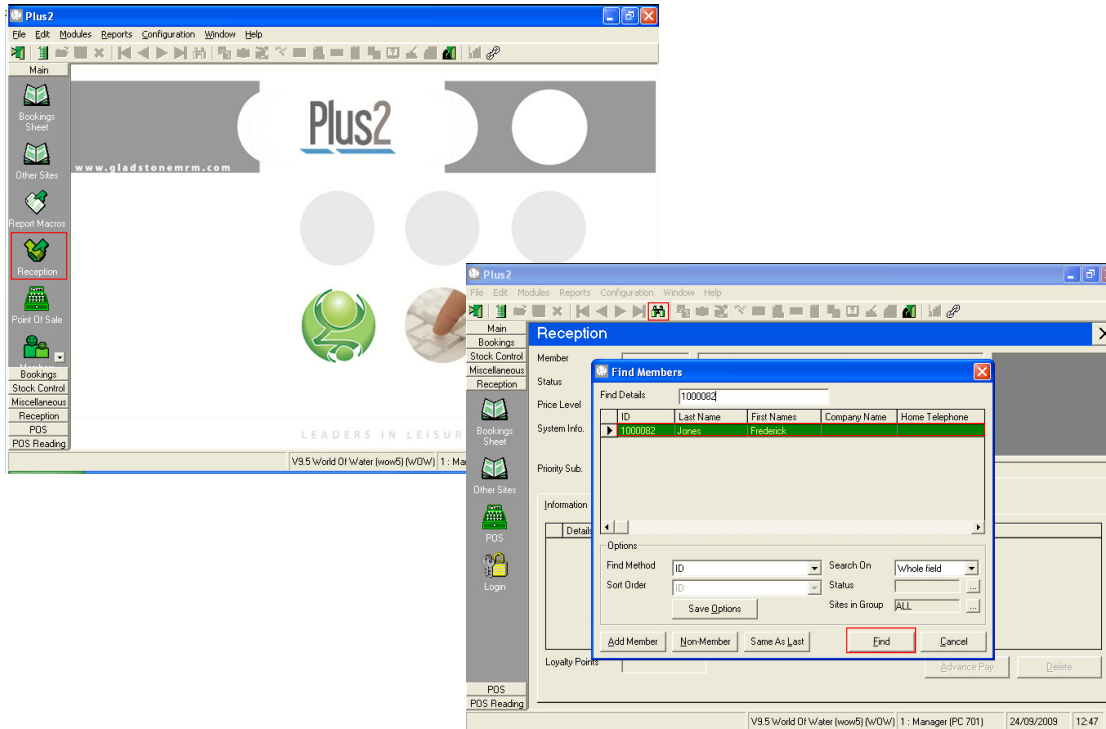




Chip and Pin Cancelled Sale Functionality

NOTES:

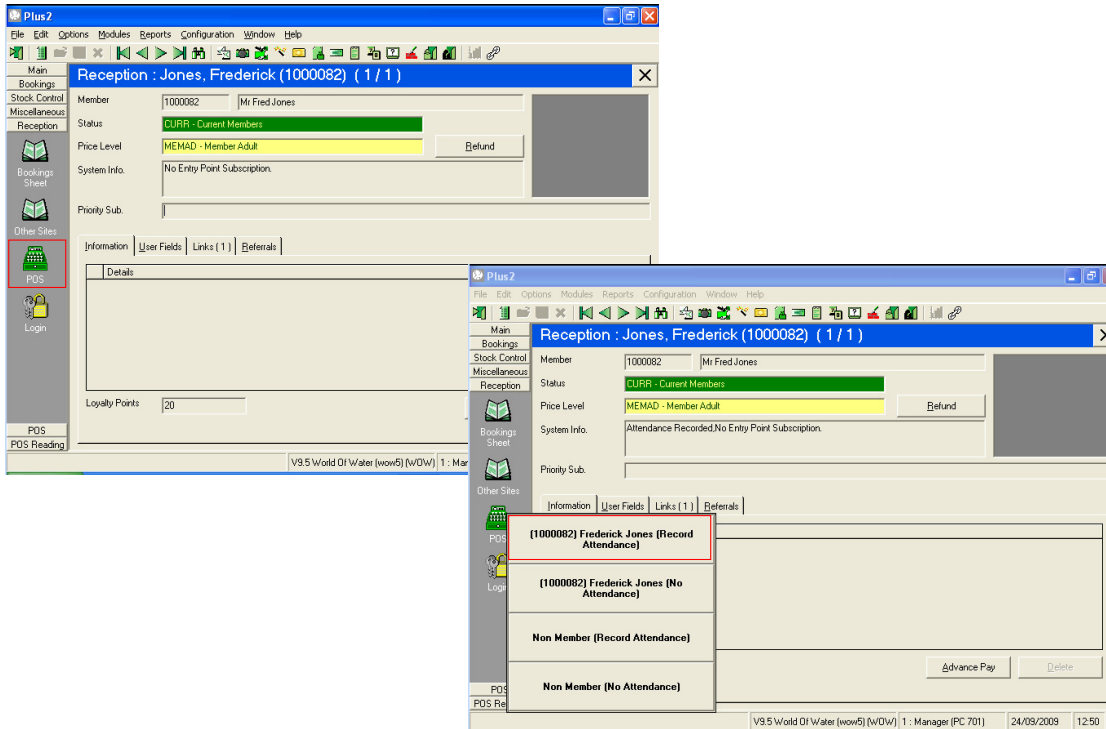
1. Find, swipe member and open point of sale



NOTES:

- Select the option 'Reception'
- Select the toolbar option 'Find'
- Find the member for the sale process and display their details in the 'Reception' screen.

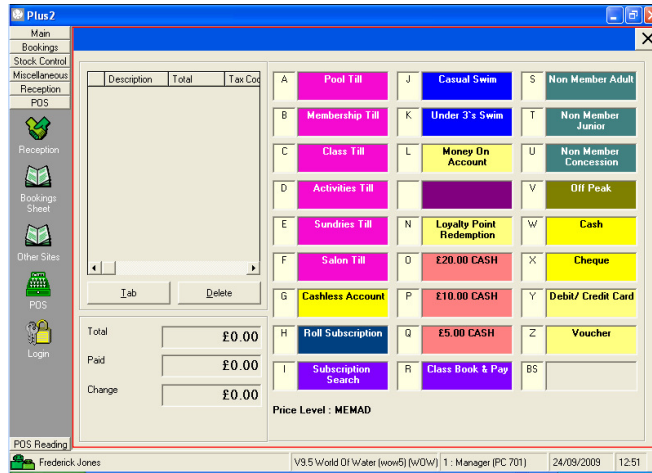
1. Find, swipe a member and open the point of sale



NOTES:

- Select the option 'Point of Sale'
- Select the option 'Member Record Attendance' and open the 'Point of Sale' screen

1. Find, swipe a member and open the point of sale



NOTES:

- Alternatively, swipe the members card at reception.
- Likewise, the same process can be followed for a non-member sale, but in this example a member sale is being illustrated.

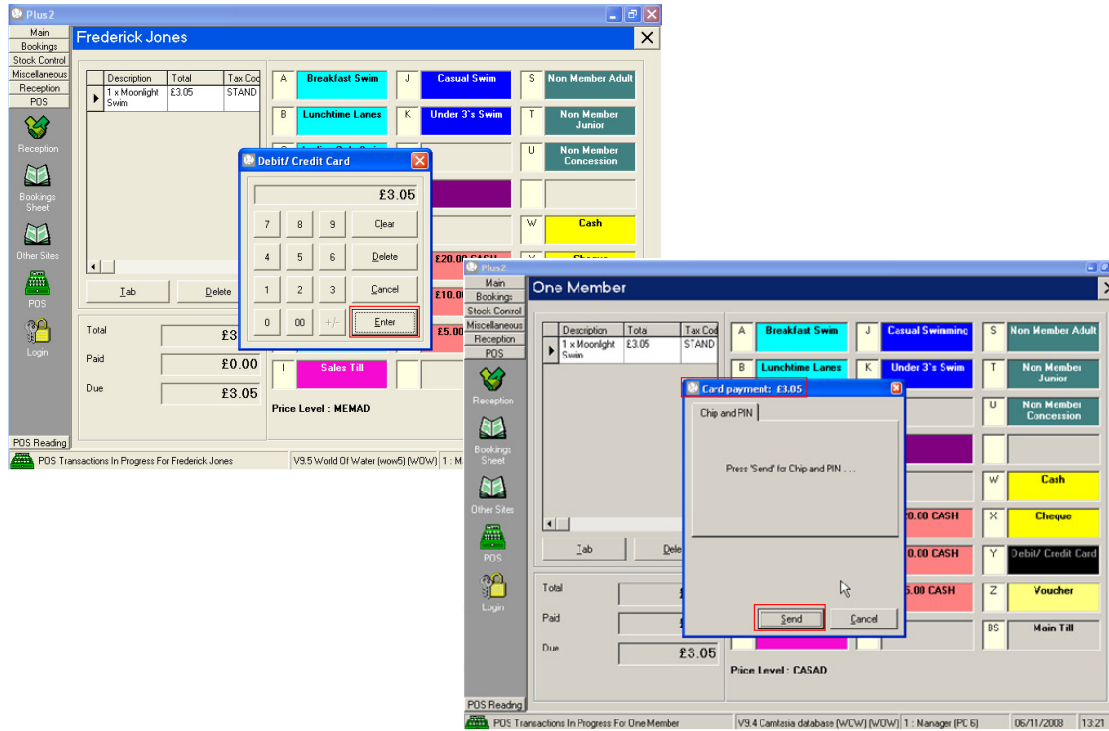
2. Generate a sale and select a method of payment

The screenshot displays the Plus2 POS interface for a user named Frederick Jones. It consists of two overlapping windows. The background window shows a grid of till buttons (A-I) and a payment summary with Total £0.00, Paid £0.00, and Change £0.00. The foreground window shows a similar grid with items like 'Moonlight Swim' selected, and a payment summary with Total £3.05, Paid £0.00, and Due £3.05. The 'Cheque' button is highlighted in the foreground window.

NOTES:

- Select the appropriate till button(s) to sell the items to the member
- Select the payment method configured for 'Chip & Pin' payment.

2. Generate a sale and select a method of payment



NOTES:

- The onscreen calculator will be displayed to confirm the total to be tendered.
- Select the option to 'Enter'
- Observe the 'Card Payment' being displayed with the option of 'Send'
- Select the option to 'Send' and Plus2 will commence the communication with the Chip & Pin device.

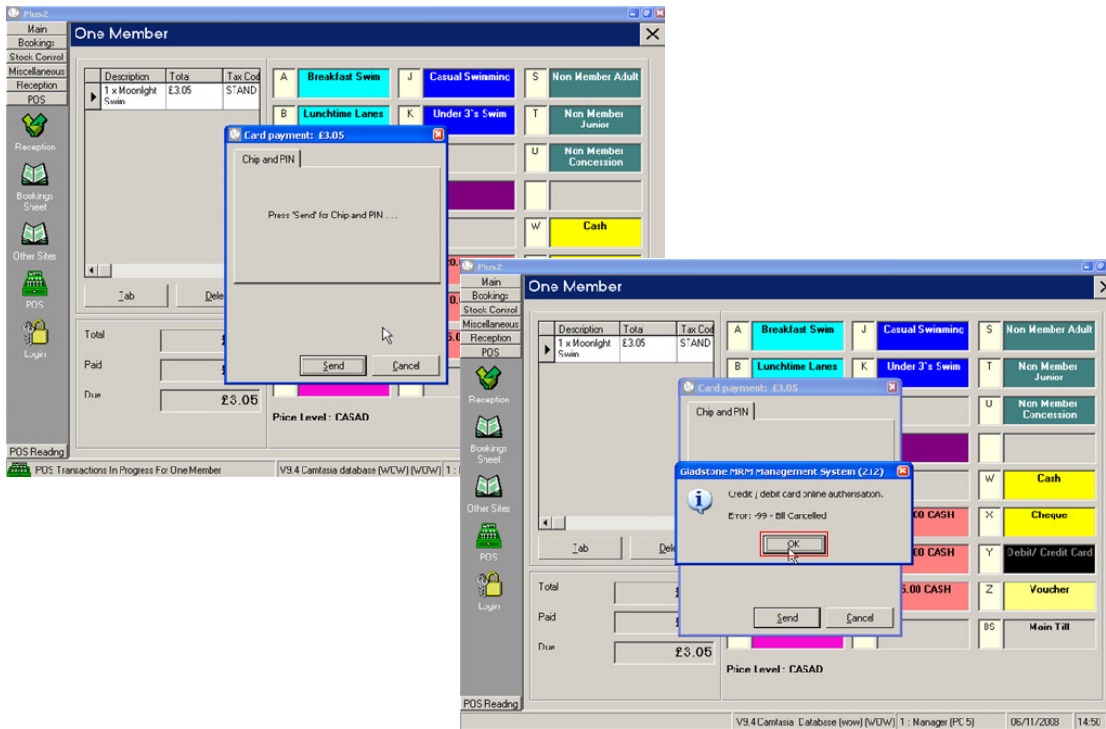
3. Cancel sale process on the PED device



NOTES:

- The device will connect to the server
- The Receptionist will be prompted with the value of the sale.
- The receptionist presses the red 'Cancel' button on the pinpad.
- The device sends a 'Cancel' prompt to Plus2

4. Completion of the sale



NOTES:

- The receptionist is prompted 'Bill Cancelled' and selects the option of 'OK' to continue
- The receptionist is returned to the 'Card Payment' Screen where a further card or an alternative method of payment can be used to complete the sale